

## Village of Manchester

C/O Homefield Energy  
P.O. Box 650764  
Dallas, TX 75265

John Doe  
1234 Default Street  
Anytown, USA 13579

**For service located at:**  
1234 Default Street  
Anytown, USA 13579

The **Village of Manchester** currently offers an 'opt out' electric municipal aggregation program to all residential and qualified small businesses. The current aggregation program expires in **June 2020**. After a thorough bid process, Homefield Energy was selected as the new supplier for contract term **June 2020-June 2022**. Homefield Energy is an independent seller of power and energy service and is certified as an Alternative Retail Electricity Supplier by the Illinois Commerce Commission (ICC Docket No. 14-0015).

### PROGRAM DETAILS

As an eligible participant, your account will be automatically enrolled in the program unless you choose to opt-out by **May 1, 2020**.

- Your new price of **\$0.04584 per kWh** is guaranteed until **June 2022**.
- There is no enrollment, switching or early termination fee.
- This is a firm fixed all inclusive rate.

### NO CHANGES IN YOUR BILLING

You will continue to receive one monthly bill from Ameren Illinois. You will still be eligible for the same programs you are eligible for now through the utility, such as Budget Billing, payment agreements and energy efficiency programs. The only change will be in the Electric Supply price on your Ameren Illinois bill (<https://www.ameren.com/illinois/account/customer-service/bill/understanding-your-bill/sample-bill>).

### ENROLLMENT PROCESS

Once your account is enrolled, you will receive a confirmation letter from Ameren Illinois confirming your "switch" to Homefield Energy. Approximately 30 to 45 days after enrollment you will receive your first bill with your new Homefield Energy price. Please review the enclosed Terms and Conditions for additional information.

### OPT-OUT INSTRUCTIONS

If you choose not to participate, you can elect to be removed from the Program by completing and returning the enclosed Opt-Out Card or calling Homefield Energy at 866-694-1262 by **May 1, 2020**. **If you opted out previously and still do not wish to participate, please return the enclosed card.**

If you have questions or need additional information about Municipal Aggregation or Homefield Energy, please visit [www.homefieldenergy.com](http://www.homefieldenergy.com) for FAQs and community specific information. Homefield Energy Customer Care is available 8:00am to 7:00pm Monday through Friday at 866-694-1262 or via email at [HomefieldCustCare@Dynergy.com](mailto:HomefieldCustCare@Dynergy.com).

Please be advised you also have the option to purchase electricity supply from a Retail Electric Supplier (RES) or from Ameren Illinois pursuant to Section 16-103 of the Public Utilities Act. Information about your options can be found at Illinois Commerce Commission website: [www.pluginillinois.org](http://www.pluginillinois.org) and [www.ameren.com](http://www.ameren.com). You may request from the Illinois Power Agency, without charge, a list of all supply options available to you in a format that allows comparison of prices and products.

Sincerely,  
**Village of Manchester**

See Reverse for Frequently Asked Questions...

# Electric Aggregation Program Frequently Asked Questions

## Overview of Municipal Aggregation

### ***What is Municipal Aggregation?***

Illinois law allows municipalities and counties to negotiate the purchase price of electricity on behalf of residential and small business utility customers living within their borders. While these governmental entities choosing community aggregation would be responsible for negotiating the price of power from a supplier other than the traditional utility, your utility would still be responsible for delivering that power to your home, and billing you for it.

### ***How can I get more information about the municipality or county's aggregation program?***

Contact your municipality or county for information related to the referendum and the aggregation program. Additional resources can be found at:

<http://www.homefieldenergy.com/homefield/municipal-aggregation/communities-we-serve>

## Eligibility and Enrollment

### ***Who is eligible to participate?***

Residential or small business customers located in the participating governmental entity boundaries may participate. Customers enrolled in real time pricing, Power Smart Pricing, or served by an alternative retail supplier may not be eligible.

### ***How do I enroll?***

It's simple. It's automatic. Unless you "opt-out" of the program, your eligible Ameren Illinois customer account will be enrolled in the program. You will receive a "switch" letter from your utility, Ameren Illinois, confirming your enrollment.

### ***Do I have to participate in the municipal or county aggregation plan?***

All eligible Ameren Illinois utility customers within the municipal or county boundaries will receive an opt-out notification letter via U.S. mail. You may "opt-out" by returning the Opt-Out card by the deadline date identified in your notification. If you choose to opt-out, your account remains with Ameren Illinois at the current utility rate.

### ***What if I decide to opt-out after the opt-out deadlines have passed?***

You may opt out at any time by calling our toll free number or sending us an email.

## Rate and Term Information

### ***What are the Rates and Terms for my Municipality or County?***

A listing of communities served by Homefield Energy can be found at [www.homefieldenergy.com](http://www.homefieldenergy.com). Select your municipality or county to find the applicable rates, contract length, and the terms and conditions for your particular governmental entity. Customers who are enrolled in the program should see the changes on their monthly electric bill 45 to 60 days after enrollment.

### ***What if Ameren Illinois rates decrease?***

If at any time during the term of this Agreement Ameren Illinois rates fall lower than the Homefield Energy price, you will have the option to return to the utility without penalty.

### ***What happens at the end of the Agreement term?***

At the end of the Agreement term, as defined in the Terms and Conditions you have the option of staying with a new Municipal Aggregation program, returning to the utility, or signing with a new supplier independent of the Municipal Aggregation program.

## Billing and Service Information

### ***Who will bill me for electricity? Will I get two bills?***

You will continue to receive one monthly bill from Ameren Illinois. The bill will include the charges for electricity supplied by us, as well as the delivery service charges from Ameren Illinois.

### ***Can I still have my payment automatically deducted from my checking account?***

Yes, how you pay your bill will not change.

### ***Can I stay on budget billing?***

Yes, your budget billing will not be affected by your participation in this program.

### ***Who is responsible for the delivery of power to my home or business?***

Ameren Illinois will continue to deliver your electricity and will be responsible for maintaining the system that delivers power into your home. As your energy delivery company, they will continue to respond around-the-clock to outages, service calls and emergencies regardless of your electric supplier.

### ***Who do I call to report a power outage or problems with my electric service?***

You will continue to call Ameren Illinois for power outages, problems with your service or questions regarding your monthly bill.

**Ameren Illinois Residential Customers: 800.755.5000**

**Ameren Illinois Business Customers: 800.232.2477**

### ***Who do I call if I have questions regarding the Municipal or County Opt-Out Electricity Aggregation Program?***

Questions should be referred to a member of our Homefield Energy Customer Care team.

**Homefield Energy Customer Care: 866.694.1262**

**[HomefieldCustCare@Dynergy.com](mailto:HomefieldCustCare@Dynergy.com)**

***A complete list of Frequently Asked Questions can be found at <http://www.homefieldenergy.com/homefield/about/faq#residential> or by calling Homefield Energy at 866.694.1262***